

ST CLEMENTS SURGERY – PPG GROUP

What is a Patient Participation Group?

The purpose of the Group is to develop closer links between the doctors and the patients. We tell the doctors what we think about the services they and the nurses provide. We help with specific projects, such as designing an annual survey of patients' views.

Could I be part of it?

Please tell us if you are interested in taking part. We want the group to represent young and old, people with chronic illnesses, people whose first language is not English.

What would taking part mean for me?

You can attend our meetings, every 3 months, at the surgery at 5 pm on a weekday. Or you can join our email group. We will then email you specific questions, a few times a year.

We also use email to share information between group members. So having an email address is helpful. But if you haven't got one, you are still most welcome to be part of the meeting Group.

How do I join?

Leave your details at reception.

I'd like to find out more about it first

Please ask at reception to speak to the practice manager.

What if I have something to say, but I don't want to be part of the Group?

Please write in the suggestions book. Or fill in a Friends and Family form. It's particularly helpful if you explain **why** you would recommend St Clements to your friends and family (or not!)